Make Online Offer

**Note:** Offer approval is required before moving forward with making an online offer.

*Step 1:* Select **Jobs have applicants for review** *(Update Applicant Status dashboard tile)*

*Step 2:* Click **View Applicants** for applicable Search #

*Step 3:* Select the Overall Rating outcome – **Make Online Offer**, and click **Submit**

*Step 4:* Applicant will **Accept/Decline** offer online and initiator is notified

*Step 5:* Update onboarding tasks as needed

**Note:** Data automatically creates Regular Payroll SmartHR and no SmartHR entry by department is needed for regular payroll hires (Special Payroll hires populate SmartHR and require additional entry by the department)

View/Print Accepted Offer

**Note:** Chosen candidate accepts the offer online and does not return a signed offer letter

*Step 1:* Select **Jobs requiring interview Evaluations** *(Enter Evaluations dashboard tile)*

*Step 2:* Click **View Applicants** *(far right)* for the applicable search #

*Step 3:* Click chosen candidate’s name

*Step 4:* Click hyperlink text below **Offer** label (actual text changes as the offer progresses through the workflow)

*Step 5:* Scroll to **Offer Progress** section of hire request

*Step 6:* Applicable fields will be automatically updated by the system (yes and date offer accepted)

*Step 7:* Print offer request or screenshot offer progress section

Onboarding

Access to onboarding is entered when creating the hire request *(Steps 12 & 13)*. Names entered into the following fields on the hire request are granted access to onboarding: Immediate Supervisor, Search Initiator/Onboarding Access, Onboarding Coordinator, and Onboarding Delegate.

View/Update Tasks for New Hires

*Step 1:* Select **New Hires** *(Approve Offers and Manage Onboarding dashboard tile)*

*Step 2:* Click **View All Tasks** to the right of new hire row

*Step 3:* View tasks and whom they are assigned to, due date, and completion status

*Step 4:* Click the task name to view details and/or update status to completed

*Step 5:* Click the trash can icon as needed, to eliminate tasks as needed (mandatory tasks cannot be removed and the icon does not display)

Add New Task to Onboarding Task List

*Step 1:* Select **New Hires** *(Approve Offers and Manage Onboarding dashboard tile)*

*Step 2:* Click **View All Tasks** to the right of new hire row

*Step 3:* Click **Add new task** button located above top right of task list or click + Add at each group/timeline section

*Step 4:* Add new task details including Title, Group (timeline section e.g. Prior to first day, first week, etc.), Due date, Due time, Description, Activity Type, Task Allocated to, and Add to Favorites

**Note:** Add to Favorites checkbox saves the task details to be reused and added to future new hires

*Step 5:* Click **Create** button

*Step 6:* View new task on the task list and on left under **My Favorite Tasks**

*Step 7:* *(Optional)* Click **Notify updates** to create an update notification to advise new employee of new tasks to complete, and click **Send**
Add Optional Tasks or My Favorite Tasks to Task List

**Step 1:** Select **New Hires (Approve Offers and Manage Onboarding dashboard tile)**
**Step 2:** Click **View All Tasks** to the right of new hire row
**Step 3:** Click the plus sign (+) for the applicable task
**Step 4:** Update Tasks details as needed
**Step 5:** Click **Create** button
**Step 6:** View new tasks on the task list

*Note:* To update the location on timeline (e.g. First Day, Following Orientation, etc.), edit task and update the **Group** field.

Filter Open Tasks by Employee/Task

**Step 1:** Select **Current Onboarding Tasks (Approve Offers and Manage Onboarding dashboard tile)**
**Step 2:** Select Employee name(s) or Task(s)
**Step 3:** Click **Search**
**Step 4:** Click **Clear** to remove current filter and view all open tasks for all employees
**Step 5:** Bulk Complete open tasks by checking the **Title** check box (on left) for applicable tasks/employees and click **Bulk Complete** (top of page)

*Note:* Tasks remove from **My Onboarding Tasks** list when completed and remain on **New Hires** onboarding task list
**Step 6:** Click **View all tasks** to view all tasks for the specific employee (return to New Hires task list)
Make Online Offer to Hire

This document is intended to address the questions that Human Resources receives in regards to making an online offer in PageUp to finalizing the hire in Core-CT. This document illustrates the steps of a hire.

1. **Department** makes online offer in PageUp.
2. Candidate receives email, logs into portal, accepts offer.
3. Candidate Completes New Hire form.
4. Department updates Onboarding tasks in PageUp (as needed).
5. Candidate Completes New Hire form updates to hired.
6. Background Check Needed?
   - Yes: CBC team receives report next morning to assess need for background check.
   - No: Candidate’s PageUp status updates to hired.
7. HR CBC Team begins background check process.
8. HR sends email to chosen candidate to be on lookout for vendor email.
9. CBC vendor sends an email out to the new hire with a link for the new hire forms to complete.
10. Candidate completes the background check forms electronically, and faxes 1 form to HR.
11. HR CBC Team reviews all the data and the background check begins.
12. HR CBC Team reviews results.
13. Yes: CBC positive results? (Candidate’s PageUp status updates to hired)
14. No: CBC positive results? (HR Reviews with LR and decision is made)
15. Data populates SmartHR templates (if New Hire form is completed prior to TPA, otherwise next day).
16. Data is fed to SmartHR and Payroll Processes (Dept does not submit HR template).
17. Payroll approves and processes the SmartHR.
18. NetID sent to PageUp and displays in candidate’s onboarding portal.
19. No: Data on hold until next day.
20. Special Payroll Hire? Yes: Data exports to NetID system and creates NetID (if does not already exist)
21. Department Uses the UC_PG_* SmartHR templates to complete the entry and submits.
22. CBC vendor sends an email out to the new hire with a link for the new hire forms to complete.
23. Candidate completes the background check forms electronically, and faxes 1 form to HR.
24. HR CBC Team reviews all the data and the background check begins.
25. CBC Team reviews results.
26. Yes: CBC positive results? (Candidate’s PageUp status updates to hired)
27. No: CBC positive results? (HR Reviews with LR and decision is made)
28. New Hire Form completed before TPA? Yes: Data on hold until next day.
29. Data is fed to SmartHR and Payroll Processes (Dept does not submit HR template).
30. Payroll approves and processes the SmartHR.
31. Candidate Completes New Hire form.
32. HR CBC Team begins background check process.
33. HR sends email to chosen candidate to be on lookout for vendor email.
34. CBC vendor sends an email out to the new hire with a link for the new hire forms to complete.
35. Candidate completes the background check forms electronically, and faxes 1 form to HR.
36. HR CBC Team reviews all the data and the background check begins.
37. CBC Team reviews results.
38. Yes: CBC positive results? (Candidate’s PageUp status updates to hired)
39. No: CBC positive results? (HR Reviews with LR and decision is made)