

**Graduate Assistant Healthcare: Connecticut Partnership Plan
Open Enrollment
Frequently Asked Questions**

- 1. When is the Open Enrollment period for the Connecticut Partnership Plan?**
 - a. *Open Enrollment for the Connecticut Partnership Plan is usually held April 15 through May 15 each year. Due to the COVID pandemic, the 2020 Grad Open Enrollment will take place from August 1 - August 31, with the same September 1st effective date.*

- 2. How do I make changes during Open Enrollment?**
 - a. *Changes may be made in CORE-CT or via the online form found at: <http://hr.uconn.edu/ga-open-enrollment/>*

- 3. Who is eligible to make changes during this Open Enrollment period?**
 - a. *Continuing Graduate Assistants, Graduate Interns and Graduate Fellows who are eligible for coverage OR currently enrolled in coverage may make changes during Open Enrollment.*

- 4. What changes am I able to make during Open Enrollment?**
 - a. *You may make changes to your existing medical and dental plan elections, including the eligible dependents you cover, without a qualifying life event.*

- 5. For changes that I elect during the open enrollment period, when will they become effective?**
 - a. *Elections/changes made at the time of open enrollment that have been validated by an HR Benefits Specialist will be effective September 1st following the open enrollment period.*

- 6. If my appointment is continuing next semester and I don't wish to make any changes to my existing coverage, do I need to do anything?**
 - a. *No, you are not required to take action at this time, if you do not wish to make any changes to your coverage effective September 1st. If you were previously enrolled/waived and do not make changes during Open Enrollment, your original elections will continue for the next plan year starting September 1st.*

- 7. Is there additional information that I can review?**
 - a. *Yes, there is information on the Connecticut Partnership Plan Health Benefits page on the Human Resources webpage at <https://hr.uconn.edu/ga-health-insurance/>*

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8. What if I have not received confirmation that my appointment will be continued for the Fall semester but I would still like to make changes in the event I receive confirmation after Open Enrollment has ended?

- a. *Graduate Assistants, Graduate Interns and Graduate Fellows who have not received confirmation of continuation for the next Academic Year, may still make changes during the open enrollment period. There will not be an opportunity to change insurance elections after August 31st, without a qualifying life event*.*

**Please note continuation does NOT qualify as a life event to make elections/changes to your coverage.*

9. What is a qualified life event?

- a. *A qualified life event is a status change that qualifies you to make changes to your coverage and/or the dependents you cover. Examples are marriage, divorce, birth of child, adoption, death of a dependent, and loss of coverage for you or your dependents. This is not an exhaustive listing; please contact Human Resources if you have questions regarding qualified life events.*

10. How do I find out what I am currently enrolled in and which dependents are enrolled?

- a. *You may log into CORE-CT to find out your current election and who is covered under your plan under "Benefits Summary. For those not in CORE-CT (Graduate Fellows) you may contact Human Resources to find out your current election and who you cover under your plan. You may also contact the carriers directly if you have questions:*

<u>Medical</u> : UHC Oxford (effective through 08/31/2020)	800-385-9055
Anthem BCBS (effective as of 09/01/2020)	800-922-2232
<u>Dental</u> : CIGNA	800-244-6224
<u>Pharmacy</u> : Caremark	800-318-2572