

## COVID-19 FAQs

### **What is surveillance testing at UConn?**

Each week at Storrs, Human Resources contacts employees who are identified to work on campus during the fall semester to undergo random testing. Surveillance testing covers employees who have direct contact with students, support critical infrastructure, perform part-time critical work on campus, and conduct on-campus research.

Surveillance testing **is not** for employees who are experiencing COVID-19 symptoms or who are not working on campus.

### **What is potential exposure testing at UConn?**

Potential Exposure testing is for UConn employees who may have had contact with an employee or student who has been diagnosed with COVID-19. Exposure testing is performed on **asymptomatic** employees or employees who have not had direct contact for 15 minutes or more with an individual diagnosed with COVID-19. *Please note: if you are concerned about a potential exposure and whether you need to quarantine, please call for risk assessment through the COVID-19 Call Center: 860-679-3199.*

### **Where do I go for testing while symptomatic?**

Employees experiencing COVID-19 symptoms should contact UConn Health COVID Call Center (860-679-3199) and ask to speak with a provider who can then arrange COVID-19 PCR testing as indicated; results return in 24 hours. For medical advice, employees should call their primary care physician. Sick employees will not be able to get tested through the testing facility in Storrs.

### **What are the symptoms of COVID?**

Fever, cough, shortness of breath, sinus congestion, runny nose, sore throat, headache, body aches, nausea, vomiting, diarrhea, loss of taste and smell. If experiencing emergency warning signs of COVID-19, seek medical care immediately; these include (but not limited to): trouble breathing, persistent pain or pressure in the chest, new confusion, inability to wake or stay awake, bluish lips or face.

### **Where do I go for testing while asymptomatic (no symptoms) after a potential exposure to COVID-19?**

Asymptomatic employees, with manager approval, may undergo testing after a potential on-campus exposure. Concerned employees who have questions about exposures may also contact the COVID Call Center (860-679-3199). Please note: employees without symptoms will not have testing ordered through the COVID-19 Call Center.

### **Once approved and scheduled for testing through UConn or UConn Health, where do I go?**

Testing on the Storrs campus takes place at Hawley Armory. At UConn Health in Farmington, testing takes place on Level 2 of Garage 1.

### **I am not working on campus this semester, but I've been selected for surveillance testing – why?**

Employees who are not working on campus do not need to participate in surveillance testing. Prior to the semester, managers and department heads identified employees anticipated to work on campus, which is why some employees not working on campus are still identified for surveillance testing.

Employees working off campus may ask their manager or department head to confirm with Human Resources (via [michelle.monko@uconn.edu](mailto:michelle.monko@uconn.edu)) that the employee is not working on campus; HR will remove the employee from the On Campus Registry.

**I am only on campus occasionally; do I need to get tested?**

No. With manager's approval, employees may come to campus for brief and occasional activities, such as picking up or dropping off a book or supplies. Employees should wear a mask, social distance, and maintain good hand and face hygiene while on campus.

**I was selected for random surveillance testing last week, do I need to get tested again?**

As surveillance testing is random, some employees may be selected in consecutive weeks. Employees who were selected to participate in the prior two weeks and underwent testing do not have to participate at this time.

**I cannot get tested on Thursday or Friday, are there other days available?**

Yes. Employees may request testing at UConn Health in Farmington (testing is offered most days of the week) or at a CVS location (CVS testing requires a week's notice). Please contact [michelle.monko@uconn.edu](mailto:michelle.monko@uconn.edu) to receive information on testing options.

**Are there other testing locations besides Storrs?**

Employees may request to undergo testing at UConn Health in Farmington or at a participating CVS location. Please contact [michelle.monko@uconn.edu](mailto:michelle.monko@uconn.edu) to receive information on testing options.

**When will I hear about my test results?**

Receiving test results via UConn Health (Storrs and Farmington) takes 24-48 hours, on average. Receiving testing results via CVS may take 3-5 days.

**I am having trouble logging into the CVS portal – what do I do?**

First, make sure to login with your NetID, rather than your employee ID. If you still cannot login, please contact Michelle Monko ([michelle.monko@uconn.edu](mailto:michelle.monko@uconn.edu)).

**I am experiencing Covid-19 symptoms, can I be tested in Storrs via UConn Health?**

No, the University is not testing symptomatic employees on campus. Please contact the UConn Health COVID Call Center at 860-679-3199 for medical advice.

**I was exposed to an individual that was tested positive for Covid-19, may I get tested?**

If you were in contact with a COVID-19 positive individual, please contact the UConn Health COVID Call Center at 860-679-3199 for medical guidance.