

2021 LEADERSHIP CERTIFICATE WEBINAR SERIES



Session #1: How to Effectively Delegate Tasks & Responsibilities

The ability to delegate is a key skill for every leader. This important session will discuss the process of delegating and how to do it in a way that is motivating to employees, while producing good results.

[→ Access Recording](#)

Session #2: How to Motivate, Engage, and Retain Your Staff

This important session will focus on providing supervisors and managers with several practical strategies to help them to more effectively connect with, motivate, and engage their teams. The strategies/skills to be discussed include building great relationships with employees, providing consistent recognition/appreciation, and assessing the satisfaction and engagement levels of your team.

[→ Access Recording](#)

Session # 3: Successful Approaches to Difficult Employee Conversations

Successful leaders have the ability to skillfully discuss difficult or stressful topics with their employees. This important presentation will provide several practical strategies for having these challenging conversations more effectively including building connections with employees, being more collaborative in their approach, and handling disagreement respectfully.

[→ Access Recording](#)

Session # 4: Moving from Manager to Leader

This important presentation will discuss the key differences between being a manager and a leader, and provide several strategies for becoming more of a leader on a day-to-day basis. Covered topics include core leadership goals, the mindset of effective leaders, the importance of using a collaborative approach, and methods for motivating your team.

[→ Access Recording](#)



Helpline: (888) 993-7650

Email: eap@deeroaks.com

Web: www.deeroakseap.com